

**Figure 8: Returning Student Survey Trends, 1999-2003**

**Percentage of Respondents Who Were Satisfied or Very Satisfied with Selected\* Aspects of Green River**

(Reported in percentages and ranked by "2003" results)

	1999	2001	2003
Access to GRCC online services from home computer	72%	81%	84%
College catalog	77%	82%	78%
Class size	81%	80%	74%
Student handbook	69%	72%	72%
Quarterly class schedule	73%	79%	72%
Registration procedures on campus	71%	73%	70%
Collection (library)	48%	59%	69%
Assistance provided by instructors	74%	77%	68%
Distance education course offerings	49%	62%	68%
Personal safety on campus	56%	59%	67%
Assistance provided by college staff	58%	63%	65%
General admissions procedures	63%	70%	65%
Grading system and policies	65%	65%	63%
Accuracy of college info. you received before enrolling	63%	60%	62%
General condition of buildings and grounds	65%	66%	61%
College media	41%	48%	57%
Support for an ethnically and culturally diverse atmosphere	59%	66%	55%
Variety of courses offered each quarter	50%	56%	55%
Out-of-class availability of instructors	60%	67%	54%
Availability of financial aid information prior to enrolling	46%	50%	51%
Availability of courses you want at times you want	32%	36%	33%

\*Aspects of Green River rated by at least 50% of the respondents.

**Aspects of Green River with the Highest Respondent Satisfaction, 1999-2003**

