

Figure 6: Satisfaction With Entry Services & Programs*

Percentage of Respondents Satisfied with Entry Services and Programs
(Reported in percentages and ranked by "Very Satisfied")

	Number Responding	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
College web site	441	38%	47%	10%	4%	1%
Application/admission process	450	27%	50%	19%	3%	1%
Financial Aid	245	28%	26%	31%	9%	6%
Online student resources	359	26%	47%	23%	4%	1%
Registration	451	21%	54%	20%	4%	1%
Educational Planning	277	20%	46%	29%	3%	2%
Welcome Day	247	19%	39%	39%	3%	0%
Bookstore	434	18%	53%	22%	4%	3%
Online New Student Orientation	280	16%	38%	39%	5%	1%
Food Services	253	16%	40%	29%	10%	6%
COMPASS Assessment	397	15%	43%	27%	11%	3%
Career Services	278	14%	39%	41%	4%	3%
New student group advising	276	14%	32%	45%	6%	4%
Parking	405	13%	30%	22%	21%	13%

*Percentages reported for students who have used the program or service.

Note: Some totals may not add up to 100% due to rounding.

Entry Services and Programs with Highest Respondent Satisfaction
(Ranked by Respondents' Reporting of "Very Satisfied" and "Satisfied")

