

## 2001 Returning Student Survey Results

### Section I - Background Information (Respondent Profile)

<b>Section I - Background Information (Respondent Profile)</b>			
<b>B. Age</b>	<u>%</u>	<b>H. Number of quarters attended at GRCC</b>	<u>%</u>
20 years and under	34.7	3 quarters or less	4.4
21-24 years old	17.5	4 to 6 quarters	45.6
25-29 years old	9.7	7 to 9 quarters	28.4
30-39 years old	13.6	10 quarters or more	21.6
40-61 years old	23.8	(N=412)	
62 years and over	0.7		
(N=412)			
<b>C. Gender</b>	<u>%</u>	<b>I. Number of credits taken this quarter</b>	<u>%</u>
Male	29.7	Less than 10 credits	22.1
Female	70.3	10-18 credits	63.2
(N=377)		More than 18 credits	12.0
		(N=375)	
<b>D. Hispanic Ethnicity</b>	<u>%</u>	<b>J. Additional hours/week spent on campus</b>	<u>%</u>
No	97.8	None	26.8
Yes, Mexican, Mexican-American, Chicano	1.2	1-3 hours	40.5
Yes, Puerto Rican	0.0	4-6 hours	15.4
Yes, Cuban, Cuban-American	0.0	7-9 hours	7.1
Yes, Other Hispanic/Latino	1.0	10 hours or more	10.2
(N=407)		(N=410)	
<b>E. Race</b>	<u>%</u>	<b>K. Class Preference</b>	<u>%</u>
African-American	1.1	Morning (7 a.m. to 12 p.m.)	60.4
American Indian, Native American	0.8	Afternoon (12 p.m. to 5 p.m.)	8.3
Asian, Pacific Islander	7.6	Evening (5 p.m. to 10 p.m.)	22.8
Multiracial	3.2	Weekend (Saturday/Sunday)	1.3
Other	3.2	Other/No preference	7.3
White	84.2	(N=399)	
(N=380)			
<b>F. Parents has earned B.A. degree</b>	<u>%</u>	<b>L. Receives class schedule via mail every quarter</b>	<u>%</u>
No, neither	67.1	No	27.2
Yes, my mother	5.9	Yes	72.8
Yes, my father	15.1	(N=412)	
Yes, both my parents	12.0		
(N=410)			
<b>G. Student Type</b>	<u>%</u>	<b>M. Has access to computer at home</b>	<u>%</u>
Academic Transfer	53.8	No	8.3
Professional/Technical	35.0	Yes	91.7
Basic Skill/Developmental	2.5	(N=412)	
High School Completion	1.0		
ESL	0.0		
Running Start	4.0		
Other	3.7		
(N=403)			

## Section II – College Services

A. How satisfied are you with the following GRCC services?	Have Not Used %	Very Dissatisfied %	Dissatisfied %	Neutral %	Satisfied %	Very Satisfied %	N
1. New student orientation services	52.5	1.0	2.7	15.0	19.7	9.1	406
2. Enrollment services	1.7	1.5	4.2	17.9	48.0	26.7	408
3. Educational planning services	17.5	7.4	11.6	19.8	31.1	12.6	405
4. Financial aid services	46.4	2.9	5.4	14.5	14.5	16.2	407
5. Student career and employment services	60.8	1.7	3.7	14.0	14.3	5.4	406
6. Student counseling services	73.9	2.0	2.5	9.1	7.9	4.7	406
7. Disability support services	88.2	0.0	0.5	4.9	2.9	3.4	407
8. Student health services	86.4	0.0	1.2	5.2	4.9	2.2	405
9. Student programs	62.9	1.7	2.5	9.1	16.0	7.9	407
10. Library services	8.1	1.0	4.2	14.7	44.1	27.9	408
11. Veterans' services	88.2	0.7	0.5	3.9	3.7	3.0	406
12. Multicultural services	88.1	0.7	0.5	5.2	4.0	1.5	404
13. Women's programs	86.5	0.2	0.5	4.9	5.9	2.0	406
14. Project CLASS TRIO	87.9	0.0	0.2	4.2	4.0	3.7	405
15. Cafeteria/food services	26.3	6.9	9.8	22.1	26.0	8.8	407
16. Security and parking services	4.9	12.0	16.7	23.8	31.4	11.3	408
17. Testing/student placement services	10.8	5.2	11.1	30.5	33.7	8.8	407
18. On-line services	6.1	1.2	2.0	9.3	42.0	39.3	407
19. Tutoring services	67.7	1.0	3.5	9.6	12.8	5.4	405
20. Bookstore services and operations	1.7	2.7	8.4	25.6	45.6	16.0	406
21. Child care services	90.4	0.7	1.0	2.7	3.2	2.0	405

Note: Some totals may not add up to 100% due to rounding.

B. How satisfied are you with the following GRCC facilities?	Have Not Used %	Very Dissatisfied %	Dissatisfied %	Neutral %	Satisfied %	Very Satisfied %	N
1. Classroom facilities	0.5	1.5	4.2	21.1	53.9	18.9	408
2. Instructional computing facilities	30.7	1.7	3.5	18.6	32.9	12.6	404
3. Laboratory facilities	31.8	3.0	3.0	19.0	32.5	10.8	406
4. Vocational trades facilities	76.8	1.0	2.0	6.9	8.6	4.7	405
5. Math Learning Center	40.9	0.5	3.2	14.3	27.3	13.8	406
6. Lindbloom Student Center	5.7	0.5	2.5	25.4	47.0	19.0	406
7. Student health center	87.4	0.0	0.5	4.7	3.9	3.4	406
8. Food services facilities (cafeteria/lunchrooms)	26.5	3.9	6.9	22.1	31.0	9.6	407
9. Holman Library (facility only)	7.5	0.2	1.2	10.4	45.5	35.1	402
10. Career Develop. and Employment Serv. Ctr.	67.3	1.2	2.5	10.2	12.7	6.0	401
11. Testing Center	10.8	3.2	7.1	27.5	35.9	15.5	407
12. Help Center	68.6	1.0	1.2	11.9	10.9	6.4	404
13. Campus study areas	31.5	1.2	8.4	20.0	27.3	11.6	406
14. Campus restrooms	3.4	3.9	6.7	19.2	47.3	19.5	406
15. Athletic facilities	47.5	1.0	3.2	18.0	24.1	6.2	406
16. College bookstore (facility only)	4.7	1.7	5.7	26.4	43.0	18.4	402
17. International programs facilities	85.7	1.0	0.5	6.2	4.4	2.2	406
18. Kennelly Commons	43.6	5.2	7.4	24.9	13.5	5.4	406
19. Dedicated parking areas	20.9	14.0	15.8	25.9	18.2	5.2	406
20. Campus signage	4.0	3.2	12.6	34.3	34.6	11.4	405
21. Center at Enumclaw	82.3	0.0	0.0	3.9	6.4	7.4	406

Note: Some totals may not add up to 100% due to rounding.

### Section III – College Experience

A. How satisfied are you with the following aspect of the college?	N/A %	Very Dissatisfied %	Dissatisfied %	Neutral %	Satisfied %	Very Satisfied %	N
1. Accuracy of college information	7.4	6.9	6.9	23.6	37.2	18.0	406
2. Availability of financial aid information	33.9	6.4	10.8	16.0	21.1	11.8	407
3. General admissions procedures	2.7	2.0	3.5	24.0	47.7	20.2	405
4. College catalog	1.0	1.2	2.0	14.5	51.0	30.3	406
5. Student handbook	7.2	1.2	3.2	21.7	43.0	23.7	405
6. Quarterly class schedule	1.0	2.5	3.9	14.8	50.5	27.3	406
7. Registration procedures on campus	6.7	2.2	5.2	18.1	43.3	24.5	404
8. Telephone registration	34.7	1.0	2.7	10.8	24.4	26.4	406
9. On-line registration	19.7	1.2	2.2	9.1	23.8	44.0	407
10. Variety of courses offered each quarter	1.2	6.2	15.3	22.2	41.7	13.3	405
11. Availability of courses at times wanted	1.2	12.3	27.2	23.0	28.4	7.9	405
12. Availability of faculty advisor	29.0	7.1	5.2	19.9	23.1	15.7	407
13. Quality of info. provided by faculty advisor	30.9	5.4	6.2	18.8	21.2	17.5	405
14. Availability of educational planners	28.0	7.4	9.8	20.1	22.1	12.5	407
15. Quality of info. provided by ed. planners	28.5	9.7	9.9	16.3	22.5	13.1	404
16. Flexibility to design own program of study	15.3	5.7	7.2	19.0	34.1	18.8	405
17. Availability of transfer workshops	62.7	2.7	4.9	13.6	10.1	5.9	405
18. Quality of instruction	1.0	2.7	4.4	22.5	42.9	26.5	408
19. Class size	0.7	0.7	3.2	16.5	46.9	31.9	407
20. Out-of-class availability of instructors	14.3	1.7	5.9	20.5	36.8	20.7	405
21. Preparation received for future occupation	12.8	4.4	6.4	21.7	34.7	20.0	406
22. Library collection	17.5	3.2	9.4	20.5	33.6	15.8	405
23. Library technology	11.6	2.2	7.6	17.5	40.1	20.9	406
24. Library staff assistance	15.8	1.0	4.2	19.8	38.4	20.8	404
25. Accommodations for students w/disabilities	78.6	1.0	0.5	6.2	6.7	7.1	406
26. Grading system and policies	2.7	2.5	4.9	26.9	46.4	16.5	405
27. College Web page	9.1	1.2	3.7	17.5	46.4	22.0	405
28. Assistance provided by non-teaching staff	31.9	2.0	4.2	19.0	29.6	13.3	405
29. Assistance provided by instructors	3.5	0.7	4.2	17.3	44.7	29.6	405
30. Concern for you as an individual	4.2	4.5	5.0	26.7	36.9	22.8	404
31. Support for an ethnic and diverse atmosphere on campus	43.0	1.5	1.7	16.0	25.9	11.9	405
32. Multicultural services outreach efforts	74.1	0.7	2.0	9.9	7.2	6.2	405
33. Availability of personal counselors	61.9	3.5	4.0	14.6	10.6	5.4	404
34. Opportunities for involvement in college activities	40.6	2.5	3.4	22.9	19.5	11.1	406
35. Opportunities for student employment	53.2	3.0	4.2	18.0	14.3	7.4	406
36. Access to GRCC on-line services from home	12.1	1.0	3.7	12.1	38.9	32.3	406
37. Distance education course offerings	52.2	1.2	4.0	13.1	18.6	10.9	404
38. College media	38.9	2.2	4.7	24.9	20.2	9.1	406
39. Student government	61.7	1.7	3.2	24.4	5.2	3.7	402
40. Personal security/safety on campus	5.2	4.5	6.0	28.8	39.7	15.9	403
41. General condition of buildings and grounds	1.5	1.7	5.2	26.9	47.2	17.5	405
42. Availability of public transportation	62.8	2.2	3.4	8.1	12.8	10.6	406

Note: Some totals may not add up to 100% due to rounding.

### Section V – Progression with Your Education

A. To what extent do you think you have made progress in each of the following during your time at GRCC?	Very Little %	Some %	Quite a Bit %	Very Much %	N
1. Developing problem-solving skills	3.8	38.0	36.8	21.4	397
2. Developing my creativity and generating original ideas	7.3	31.3	39.8	21.8	400
3. Learning to think critically and to reason	3.5	25.6	41.1	29.8	399
4. Effectively using technology	14.7	26.9	28.9	29.4	401
5. Speaking more effectively	12.6	27.6	35.2	24.6	398
6. Improving my writing skills	9.0	21.3	37.3	32.3	399
7. Becoming a more effective member in a multi-cultural society	29.5	31.5	22.4	16.4	397
8. Developing leadership skills	21.0	33.7	25.6	19.7	395
9. Understanding and applying math concepts and statistical reasoning	19.1	32.2	28.1	20.6	398
10. Drawing conclusions after weighing evidence, facts, and ideas	11.3	26.6	37.6	24.6	399
11. Improving my ability to learn on my own	6.5	19.5	34.8	39.3	400
12. Taking responsibility for my own behavior and action	15.7	20.8	24.1	39.5	395
13. Learning to use the library and other information resources	20.6	24.4	24.9	30.2	398

Note: Some totals may not add up to 100% due to rounding.

### Section V – Progression with Your Education (Continued)

B. What is your overall impression of the quality of education at GRCC?	%	C. If you could start college over, would you choose GRCC?	%
Excellent	18.1	Definitely yes	40.1
Above average	45.2	Probably yes	48.4
Average	32.2	Probably no	8.8
Below average	3.5	Definitely no	2.8
Inadequate	1.0	N =397	
N =398			

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