

2003 Returning Student Survey Results

Section I - Background Information (Respondent Profile)			
<p>B. Gender <u>%</u></p> <p>Male 32.1</p> <p>Female 67.9</p> <p>(N=461)</p> <p>C. Student Type <u>%</u></p> <p>Academic transfer 52.8</p> <p>Professional/technical 33.0</p> <p>Developmental/basic skills 4.0</p> <p>HS completion/GED 0.9</p> <p>Undecided 4.9</p> <p>Other 4.4</p> <p>(N=451)</p> <p>D. Race <u>%</u></p> <p>African-American 0.9</p> <p>American Indian, Native 1.3</p> <p>Asian, Pacific Islander 10.0</p> <p>Hispanic 3.6</p> <p>Multiracial 2.0</p> <p>Other 2.2</p> <p>White 79.9</p> <p>(N=448)</p> <p>Of color 20.0</p>	<p>E. Age <u>%</u></p> <p>20 years and under 33.6</p> <p>21-24 years old 18.8</p> <p>25-29 years old 8.0</p> <p>30-39 years old 17.2</p> <p>40-61 years old 22.4</p> <p>62 years and over 0.0</p> <p>(N=464)</p> <p>F. Running Start student <u>%</u></p> <p>No 88.4</p> <p>Yes 11.6</p> <p>(N=464)</p> <p>G. Access to computer at home <u>%</u></p> <p>No 5.7</p> <p>Yes 94.3</p> <p>(N=457)</p> <p>H. Number of quarters attended <u>%</u></p> <p>3 quarters or less 5.0</p> <p>4 to 6 quarters 51.1</p> <p>7 to 9 quarters 29.6</p> <p>10 quarters or more 14.3</p> <p>(N=460)</p>	<p>I. Number of credits taken this quarter <u>%</u></p> <p>5 credits or less 11.9</p> <p>6-10 credits 15.6</p> <p>11-18 credits 66.6</p> <p>19 credits or more 5.9</p> <p>(N=461)</p> <p>J. Parent's earned B.A. degree <u>%</u></p> <p>No, neither 67.3</p> <p>Yes, my mother 8.1</p> <p>Yes, my father 14.3</p> <p>Yes, both my parents 10.3</p> <p>(N=456)</p>	

Note: Some totals may not add up to 100% due to rounding.

2003 Returning Student Survey Results

Section II – Learning Outcomes			
A. Please indicate whether you were <u>aware</u> that that each of the following was a campus-wide outcome.	No %	Yes %	N
1. Written Communication	16.4	83.6	458
2. Critical Thinking	12.0	88.0	458
3. Quantitative Reasoning	22.6	77.4	456
4. Responsibility	20.1	79.9	457

Note: Some totals may not add up to 100% due to rounding.

B. During your time at GRCC, how often have you been <u>exposed</u> to each of the campus-wide outcomes in your classes?	Never %	Occasionally %	Often %	Very Often %	N
1. Written Communication	6.4	12.7	34.1	46.8	455
2. Critical Thinking	4.1	11.8	34.1	50.0	458
3. Quantitative Reasoning	8.1	21.4	36.6	33.9	454
4. Responsibility	5.3	14.0	30.6	50.1	457

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2003 Returning Student Survey Results

Section III – College Services							
A. Please indicate your level of satisfaction with the following Green River services.	Have Not Used/NA %	Very Dissatisfied %	Dissatisfied %	Neutral %	Satisfied %	Very Satisfied %	N
1. New student orientation	38.7	2.0	3.5	19.1	25.2	11.5	460
2. Enrollment Services	0.7	0.9	7.4	20.5	45.3	25.3	459
3. Educational Planning (advising, Running Start, employment	12.6	3.9	12.6	26.4	27.9	16.6	459
4. Financial Aid	36.7	6.9	6.7	16.7	15.8	17.1	461
5. Student counseling (personal concerns or problems)	62.3	1.5	3.7	14.3	10.7	7.5	456
6. Disability Support Services	81.7	0.2	0.9	9.3	4.2	3.7	454
7. Student health	75.8	0.7	2.2	11.5	5.9	3.9	459
8. Student Programs (social and recreational activities)	56.7	0.4	2.2	13.4	17.6	9.7	455
9. Holman Library	5.2	0.0	2.8	10.9	43.9	37.2	460
10. Multicultural	61.2	0.2	0.9	16.9	13.8	7.0	456
11. Women's Programs	77.0	1.1	0.7	9.0	8.3	3.9	456
12. Cafeteria/food services	25.0	8.5	13.3	20.2	25.4	7.6	460
13. Security	13.6	4.2	5.0	25.7	33.6	18.0	456
14. Campus parking lots	4.3	37.5	24.5	14.5	15.4	3.7	461
15. Testing/student placement	7.6	5.0	13.7	31.5	34.1	8.2	461
16. On-line services (application, registration, transcripts, etc.)	3.0	1.3	2.4	10.4	43.3	39.6	460
17. Bookstore	0.9	4.1	7.6	21.1	44.8	21.5	460
18. Cashiering	3.5	1.1	3.7	26.8	46.5	18.4	462
19. TRIO Student Support Services	78.8	0.2	0.2	8.3	5.0	7.4	458
20. Instructional classrooms and labs	7.6	1.5	3.7	20.7	48.9	17.5	458
21. Math Learning Center	46.3	1.5	3.5	12.2	25.7	10.9	460
22. Lindblom Student Center	7.2	1.7	3.9	27.8	44.1	15.2	460
23. Help Center	70.0	0.4	1.3	13.8	10.3	4.2	456
24. Campus restrooms	2.6	3.3	7.0	21.7	48.0	17.4	460
25. Athletics facilities	44.9	1.5	3.9	17.7	24.5	7.4	457
26. Campus signs for buildings, areas, parking	2.0	5.5	12.3	35.2	36.5	8.5	457
27. Center at Enumclaw	74.9	0.2	1.1	7.9	9.2	6.8	458
28. Tutoring	74.0	0.7	2.0	9.4	8.8	5.3	457
29. International Programs (advising, registration, orientation)	84.9	0.2	0.9	7.9	3.5	2.6	458
30. College web page	9.6	0.4	2.0	17.9	49.5	20.7	459
31. Writing Center	79.9	0.2	1.1	9.0	7.0	2.8	458

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2003 Returning Student Survey Results

Section IV – College Aspects							
A. Please indicate your level of satisfaction with the following Green River aspects.	Have Not Used/NA %	Very Dissatisfied %	Dissatisfied %	Neutral %	Satisfied %	Very Satisfied %	N
1. Accuracy of college information you received before enrolling	9.2	2.2	7.6	24.8	41.2	15.0	459
2. Availability of financial aid information prior to enrolling	29.1	6.3	11.6	16.6	24.3	12.0	457
3. General admissions procedures	3.7	0.4	3.1	30.5	49.1	13.2	456
4. College catalog	2.2	0.7	3.7	16.9	52.4	24.1	456
5. Student handbook	18.2	0.2	1.5	21.0	36.8	22.3	457
6. Quarterly class schedule	1.3	3.5	9.0	15.5	50.9	19.9	458
7. Registration procedures on campus	9.4	0.9	4.1	22.4	46.8	16.3	459
8. On-line registration	4.6	1.1	1.3	8.1	40.2	44.8	458
9. Variety of courses offered each quarter	0.7	6.4	15.4	23.2	39.9	14.5	456
10. Availability of courses you want at times you want	0.9	13.0	27.7	25.9	24.2	8.4	455
11. Out-of-class availability of instructors	14.4	3.3	8.3	27.8	35.0	11.2	457
12. Assistance provided by instructors	4.3	2.2	7.2	20.9	46.1	19.3	460
13. Availability and quality of information provided by ed. planners	27.1	6.1	10.9	23.9	20.8	11.2	457
14. Availability and quality of information provided by faculty advisors	31.6	2.9	6.6	22.9	26.4	9.7	455
15. Class size	1.1	1.1	2.2	22.7	52.7	20.3	459
16. Availability of information about degree/certificate requirements	6.1	3.7	13.5	22.2	39.3	15.2	460
17. Collection (library)	18.5	1.3	5.5	18.9	38.5	17.4	455
18. Accommodations for students with disabilities	75.5	0.9	1.5	9.4	7.4	5.3	457
19. Grading system and policies	2.8	1.5	4.8	29.3	48.4	13.2	461
20. Availability of public transportation	59.7	4.4	3.3	11.6	13.3	7.7	457
21. Off-campus shuttle parking	63.3	4.1	1.5	7.4	10.5	13.1	458
22. Support for an ethnically and culturally diverse atmosphere	48.6	1.8	1.8	19.6	19.2	9.1	453
23. Opportunities for involvement in college activities	42.6	0.9	4.4	22.7	21.4	8.1	458
24. Opportunities for student employment and career counseling	51.0	3.3	7.0	17.1	15.4	6.2	455
25. Access to GRCC on-line services from home computer	6.8	1.1	1.8	12.0	45.5	32.8	457
26. Distance education course offerings	43.7	1.5	3.7	13.1	23.1	14.8	458
27. College media	45.7	0.2	2.2	21.1	22.4	8.4	455
28. Personal safety on campus	6.6	1.3	5.5	24.5	46.2	16.0	457
29. General condition of buildings and grounds	0.9	3.3	9.4	26.3	47.0	13.1	457
30. Assistance provided by college staff	6.4	1.1	3.1	28.4	46.4	14.7	455

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Section V – Educational Progress					
A. Please indicate to what extent you think <u>you have made progress</u> in each of the following areas during your time at Green River.	Very Little %	Some %	Quite a Bit %	Very Much %	N
1. Write more effectively.	8.3	34.4	35.9	21.4	448
2. Write with purpose, analysis, and support.	7.8	31.9	41.3	19.0	448
3. Use critical thinking to problem-solve.	7.6	34.7	39.6	18.0	449
4. Draw conclusions after weighing relevant evidence, facts, and ideas.	9.6	32.5	41.0	16.8	446
5. Solve mathematical equations.	20.0	26.5	30.8	22.7	445
6. Analyze and interpret real-life data using math skills or symbolic reasoning.	21.7	34.8	28.3	15.2	442
7. Become a more independent and self-directed learner.	12.7	21.5	35.6	30.1	455
8. Be responsible for actions and behaviors individually and in group projects.	12.9	25.3	30.0	31.8	450

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B. Please indicate to what extent you think the <u>college</u> has contributed to your progress in each of the areas during your time at Green River.	None %	Little %	Moderate %	Significant %	N
1. Write more effectively.	8.2	22.1	38.5	31.2	439
2. Write with purpose, analysis, and support.	7.1	20.4	42.8	29.7	437
3. Use critical thinking to problem-solve.	9.2	26.1	43.2	21.5	437
4. Draw conclusions after weighing relevant evidence, facts, and ideas.	9.0	28.4	43.2	19.4	433
5. Solve mathematical equations.	19.2	17.1	32.1	31.6	433
6. Analyze and interpret real-life data using math skills or symbolic reasoning.	19.1	26.7	34.0	20.2	430
7. Become a more independent and self-directed learner.	15.9	22.6	35.1	26.4	439
8. Be responsible for actions and behaviors individually and in group projects.	20.5	26.4	29.8	23.2	439

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Section VI – Overall Satisfaction					
A. What is your overall impression of the quality of education at Green River?		B. What is your overall satisfaction with Green River?		C. If you could start college over, would you choose Green River?	
	%		%		%
Excellent	23.6	Very satisfied	25.2	Definitely yes	39.9
Above average	46.6	Satisfied	56.5	Probably yes	51.9
Average	26.7	Neutral	14.4	Probably no	6.3
Below average	2.4	Dissatisfied	3.2	Definitely no	2.0
Inadequate (N=457)	0.7	Very Dissatisfied (N=464)	0.6	(N=457)	

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