

**Green River Community College**  
**1997 Returning Student Survey Results**

**Section 1 - Background Information (Respondent Profile)**

<b>A. What is your age?</b>		<b>F. What is your current enrollment status at GRCC?</b>	
20 and under	%	Full-time student (10 + credit hours)	%
21-24 years old	26.3	Part-time student (< 10 credit hours)	68.6
25-29 years old	18.2	N=427	100%
30-39 years old	15.4		
40-61 years old	19.6		
62 and over	.7		
N = 429	100%		
<b>B. What is your gender?</b>		<b>G. Which of the following types of classes do you most attend?</b>	
Male	%	Morning classes	%
Female	36.4	Afternoon classes	58.5
N = 363	100%	Evening classes	9.9
		Weekend classes	30.9
		N=414	.7
			100%
<b>C. What is your race?</b>		<b>H. Which of the following was true for you at the time you first entered GRCC?</b>	
African-American	%	Entered directly from high school	%
American Indian, Alaskan Native	.5	Entered after working for a period of time	33.4
Asian, Pacific Islander	.3	Transferred from another 2 year college	4.2
Multicultural (parents different races)	6.1	Transferred from another 4 year college or university	2.8
Other	2.8	Entered after completing military service	4.0
White	1.5	Other	22.0
N = 393	100%	N=428	100%
<b>Are you of Spanish or Hispanic origin?</b>		<b>I. How far from GRCC do you currently live?</b>	
Yes	%	Less than 1 mile	%
No	5.6	1-5 miles	3.4
N = 270	94.4	6-10 miles	22.6
	100%	11-20 miles	31.6
		Over 20 miles	29.1
		N=430	13.3
			100%
<b>D. For what purpose did you enroll at GRCC?</b>		<b>J. How many hours per week do you spend at GRCC, not counting time attending classes?</b>	
No definite purpose in mind	%	None	%
To take job-related courses to update skills	1.7	1-3 hours	27.6
To take a few courses for self-improvement	4.7	4-6 hours	39.2
To take courses for transferring to another college	4.3	7-9 hours	16.5
To obtain or maintain a certification	21.3	10 or more hours	6.0
To complete a voc/technical degree/program	5.2	N=431	10.7
To obtain a transfer-oriented AA degree	32.9		100%
N = 422	29.9		
	100%		
<b>E. How many hours per week are you employed this term at GRCC?</b>			
0 or occasional jobs only	%		
1 to 10 hours	21.1		
11 to 20 hours	5.9		
21 to 30 hours	19.2		
31 to 40 hours	18.0		
40+ hours	13.8		
N = 422	22.0		
	100%		

### Section 2 - College Impressions

A. How important was each of the following factors in your decision to attend GRCC?	Not Important %	Slightly Important %	Moderately Important %	Very Important %	N
1. Close to home	10.3	11.4	31.9	46.4	429
2. Offered the courses or programs I wanted	1.4	6.3	23.1	69.2	428
3. Cost of attending	10.4	14.9	26.9	47.9	424
4. Could work while attending	16.7	9.0	24.8	49.5	424
5. Vocational or academic reputation of GRCC	19.1	22.4	31.8	26.8	425
6. Social atmosphere	50.2	23.3	16.3	10.1	424
7. Size of GRCC	44.1	21.5	23.3	11.1	424
8. Availability of financial aid or scholarship	43.5	11.6	12.8	32.1	421
9. Advice of parents, relatives, or friends	52.1	18.2	17.3	12.3	422
10. Advice of high school counselor, teacher, etc.	72.3	12.4	9.5	5.7	419
11. Wanted to be with friends	78.4	13.6	5.4	2.6	426

Note: Some totals may not add up to 100% due to rounding.

B. What is your overall impression of the quality of education at GRCC?	%	C. If you could start college over, would you choose GRCC?	%
Excellent	25.2	Definitely yes	41.7
Good	57.7	Probably yes	51.8
Average	15.7	Probably no	4.9
Below average	1.2	Definitely no	1.6
Very inadequate	.2	N=429	100%
N=428	100%		

Note: Some totals may not add up to 100% due to rounding.

### Section 3 - College Services

A. How satisfied are you with the following GRCC services?	Very Dissatisfied %	Dissatisfied %	Neutral %	Satisfied %	Very Satisfied %	N
1. Academic advising/educational planning services	5.0	10.4	30.0	38.6	15.9	383
2. Vocational guidance/career planning services	3.5	9.4	37.8	33.9	15.4	286
3. Touchtone registration	6.2	7.3	19.7	37.8	29.0	386
4. Financial aid services	4.5	6.9	22.4	31.4	34.7	245
5. New student orientation/"Welcome Day"	2.7	6.0	51.4	25.7	14.2	183
6. Library/learning resources center facilities	1.6	3.7	17.6	40.9	36.2	381
7. Student health services	.9	4.6	51.9	29.6	13.0	108
8. College-sponsored tutorial services	5.8	5.0	33.1	32.4	23.7	139
9. Student employment services	3.4	3.4	28.6	40.6	24.0	175
10. Cafeteria/food services	10.1	14.4	39.1	28.2	8.3	348
11. College-sponsored social activities	3.4	2.1	45.2	35.6	13.7	146
12. Personal counseling services (personal concerns or problems)	1.6	2.4	40.7	34.1	21.1	123
13. Computer services	3.1	3.4	19.1	43.8	30.6	324
14. Recreational and intramural programs	1.6	2.3	39.8	36.7	19.5	128
15. Parking facilities and services	23.4	24.6	25.6	19.8	6.5	414
16. Veterans' services	.0	5.7	57.1	20.0	17.1	70
17. Child care services	7.0	10.5	42.1	19.3	21.1	57

Note: Some totals may not add up to 100% due to rounding.

### Section 4 - College Environment

A. How satisfied are you with the following aspects of GRCC?	Very Dissatisfied %	Dissatisfied %	Neutral %	Satisfied %	Very Satisfied %	N
1. Testing/grading system	.7	3.1	20.4	60.4	15.4	422
2. Quality of instruction	1.2	4.3	14.7	53.2	26.6	421
3. Out-of-class availability of instructors	1.8	8.0	30.1	45.5	14.7	389
4. Attitude of teaching staff toward students	1.9	2.8	17.5	52.4	25.5	424
5. Variety of courses offered	1.4	8.8	17.9	51.0	21.0	420
6. Class size	.0	1.4	10.4	53.8	34.4	422
7. Flexibility to design own program of study	1.4	6.9	22.5	43.7	25.5	364
8. Availability of your advisor	5.0	7.0	30.3	40.3	17.4	357
9. Value of the info. provided by your advisor	7.0	9.8	26.1	37.0	20.2	357
10. Challenge offered by your program of study	1.0	2.2	19.0	51.3	26.5	411
11. Preparation you are receiving for your future occupation	1.5	5.1	24.4	42.3	26.7	390
12. General admissions/entry procedures	1.2	4.4	30.5	47.5	16.5	413
13. Accuracy of college information you received before enrolling	3.5	5.9	30.1	46.3	14.4	376
14. Availability of financial aid information prior to enrolling	6.4	10.2	27.1	35.0	21.4	266
15. Assistance provided by college staff when you enrolled at GRCC	2.8	8.0	24.2	46.0	19.0	389
16. College catalog/admissions publications	.7	3.9	18.2	51.6	25.5	411
17. Purposes for which student activity fees are used	9.5	14.6	43.5	24.6	7.8	370
18. Rules governing student conduct	1.5	2.6	36.7	42.6	16.6	343
19. Personal security/safety on campus	6.4	9.8	28.7	38.3	16.7	407
20. Classroom facilities	1.4	7.4	27.2	48.7	15.3	419
21. Vocational trade facilities	1.9	3.1	34.6	40.1	20.4	162
22. Business-training facilities/equipment	3.2	5.5	22.2	46.0	23.2	311
23. Athletic facilities	1.3	6.2	36.3	43.4	12.8	226
24. Laboratory facilities	2.2	7.3	35.3	42.2	13.1	275
25. Study areas	2.5	3.8	21.6	50.8	21.3	394
26. Student center facilities	1.4	1.6	30.9	48.0	18.2	369
27. College bookstore	4.6	7.7	24.3	48.6	14.9	416
28. Holman library	1.5	2.7	10.9	38.1	46.8	402
29. General condition of buildings and grounds	1.7	3.6	18.2	50.2	26.3	418
30. General registration procedures	3.8	3.6	21.7	54.0	16.9	420
31. Availability of courses you want at times you can take them	9.1	21.2	23.6	34.8	11.2	419
32. Billing and fee payment procedures	2.5	4.5	26.6	51.3	15.1	398
33. Attitude of non-teaching staff toward students	2.6	4.4	31.9	42.9	18.2	385
34. Concern for you as an individual	3.8	5.5	36.7	41.0	13.1	398
35. Athletics/intramural program	2.3	2.3	45.0	34.9	15.5	291
36. Opportunities for student employment	2.9	3.9	35.0	39.8	18.4	206
37. Opportunities for involvement in college activities	1.7	2.6	44.1	37.6	14.0	229
38. Student government	3.8	2.2	60.4	26.9	6.6	241
39. College media (newspaper, radio station)	3.6	5.2	42.7	36.7	11.7	248
40. The college in general	.0	3.5	12.7	57.8	25.9	424

Note: Some totals may not add up to 100% due to rounding.

**Section 5 - Progression With Education**

<b>A. In reviewing your experiences at GRCC up to now, to what extent do you think you have gained or made progress in each of the following areas?</b>	<b>Very Little %</b>	<b>Some %</b>	<b>Quite a Bit %</b>	<b>Very Much %</b>	<b>N</b>
1. Ability to solve problems	6.5	30.6	44.2	18.7	428
2. Development of individual ideas	7.0	29.2	43.0	20.8	428
3. Ability to think critically	3.5	28.2	44.2	24.0	425
4. Knowledge of and ability to use technology	11.2	30.3	31.0	27.5	429
5. Verbal communication skills	6.1	31.3	39.5	23.1	425
6. Written communication skills	5.6	27.4	43.3	23.7	427
7. Ability to understand and appreciate the differences between people of various races and cultural backgrounds	14.5	33.2	28.0	24.4	422
8. Development of leadership skills	18.6	34.9	29.0	17.5	424
9. Quantitative skills	10.3	36.8	35.3	17.5	416
10. Ability to work effectively in a team or group	7.5	29.0	38.4	25.1	427

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