

Returning Student Survey

Green River Community College

Directions: The information you supply on this questionnaire will be kept completely confidential. Your name and address will enable college officials to identify your response and to contact you directly. The data you supply will be used for research purposes only and will not be listed individually on any report. If, however, any question requests information you do not wish to provide, feel free to omit it. Please circle the appropriate responses. If you wish to change your response to an item, erase your first mark completely and then mark the correct response. Select only one response, unless indicated otherwise.

SECTION I - BACKGROUND INFORMATION

A	NAME AND ADDRESS
<hr/> Your Name	
<hr/> Your Street Address	
<hr/> City State Zip	

B	AGE
1 20 or under	4 30-39
2 21-24	5 40-61
3 25-29	6 62 or over

C	GENDER
1 Male	
2 Female	

D	ARE YOU OF HISPANIC/LATINO ETHNICITY?
1 No	
2 Yes, Mexican, Mexican-American, Chicano	
3 Yes, Puerto Rican	
4 Yes, Cuban, Cuban-American	
5 Yes, Other Hispanic/Latino	

E	WHAT RACE DO YOU CONSIDER YOURSELF TO BE?
1 African-American	
2 American Indian, Alaskan Native	
3 Asian, Pacific Islander	
4 Multiracial	
5 White/Caucasian	
6 Other	
7 Prefer Not to Respond	

F	WHAT TYPE OF STUDENT DO YOU CONSIDER YOURSELF TO BE? (SELECT ONLY ONE)
1 Academic transfer student	
2 Professional/technical student	
3 Developmental/basic skills student	
4 High school completion student	
5 ESL student	
6 Running Start student	
7 Other	

G	HOW MANY CREDITS ARE YOU TAKING THIS QUARTER AT GRCC?
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H	HOW MANY QUARTERS HAVE YOU ATTENDED GRCC?
1 3 quarters or less	
2 4 to 6 quarters	
3 7 to 9 quarters	
4 10 quarters or more	

I	HOW MANY ADDITIONAL HOURS PER WEEK DO YOU SPEND ON GRCC CAMPUS, NOT COUNTING CLASS TIME?
1 None	
2 1-3 hours	
3 4-6 hours	
4 7-9 hours	
5 10 hours or more	

J	WHICH TYPE OF CLASSES DO YOU PREFER TO ATTEND? (SELECT ONLY ONE)
1 Morning classes (7 a.m. to 12 p.m.)	
2 Afternoon classes (12 p.m. to 5 p.m.)	
3 Evening classes (5 p.m. to 10 p.m.)	
4 Weekend classes (Saturday/Sunday)	
5 Other / No preference	

K	DO YOU RECEIVE GRCC'S CLASS SCHEDULE AT HOME VIA THE MAIL EVERY QUARTER?
1 No	
2 Yes	

L	WHICH OF THE FOLLOWING IS THE BEST WAY TO REACH YOU WITH INFORMATION ABOUT NEW PROGRAMS AND COURSES? (SELECT ONLY ONE)
1 Mail directly to my home	
2 Flyers and posters around campus	
3 In-class announcements by my instructors	
4 Quarterly class schedule	
5 E-mail	
6 Telephone call	
7 TV or radio advertisement	
8 Other	



SECTION II - COLLEGE FACILITIES AND SERVICES

Please indicate your level of satisfaction with the campus facilities and services listed below. If you are not familiar with an item, circle the number corresponding to the "HAVE NOT USED..." column and proceed to the next item. Select only one response for each item.

A **HOW SATISFIED ARE YOU WITH THE FOLLOWING GRCC SERVICES?**
(CIRCLE APPROPRIATE RESPONSE FOR EACH ITEM)

HAVE NOT USED SERVICE
 VERY DISSATISFIED
 DISSATISFIED
 NEUTRAL, NEITHER SATISFIED NOR DISSATISFIED
 SATISFIED
 VERY SATISFIED

0	1	2	3	4	5	1. New student orientation services
0	1	2	3	4	5	2. Enrollment services (admissions, registration, and records)
0	1	2	3	4	5	3. Educational planning services
0	1	2	3	4	5	4. Financial aid services
0	1	2	3	4	5	5. Student employment services
0	1	2	3	4	5	6. Student counseling services (personal concerns or problems)
0	1	2	3	4	5	7. Disability support services
0	1	2	3	4	5	8. Student health services
0	1	2	3	4	5	9. Student programs (social and recreational activities)
0	1	2	3	4	5	10. Library services
0	1	2	3	4	5	11. Veterans' services
0	1	2	3	4	5	12. Child care services
0	1	2	3	4	5	13. Testing/student placement services
0	1	2	3	4	5	14. Cafeteria/food services
0	1	2	3	4	5	15. Security and parking services
0	1	2	3	4	5	16. Multicultural services
0	1	2	3	4	5	17. Women's programs
0	1	2	3	4	5	18. On-line services (application, transcripts, class schedules, etc.)
0	1	2	3	4	5	19. Project CLASS TRIO
0	1	2	3	4	5	20. Bookstore services and operations
0	1	2	3	4	5	21. Cashiers services

B **HOW SATISFIED ARE YOU WITH THE FOLLOWING GRCC FACILITIES?**
(CIRCLE APPROPRIATE RESPONSE FOR EACH ITEM)

HAVE NOT USED FACILITY
 VERY DISSATISFIED
 DISSATISFIED
 NEUTRAL, NEITHER SATISFIED NOR DISSATISFIED
 SATISFIED
 VERY SATISFIED

0	1	2	3	4	5	1. Classroom facilities
0	1	2	3	4	5	2. Instructional computing facilities
0	1	2	3	4	5	3. Laboratory facilities
0	1	2	3	4	5	4. Vocational trades facilities
0	1	2	3	4	5	5. Math Learning Center
0	1	2	3	4	5	6. Lindbloom Student Center
0	1	2	3	4	5	7. Student health center
0	1	2	3	4	5	8. Food services facilities (cafeteria and lunch rooms)
0	1	2	3	4	5	9. Holman Library (facility only)
0	1	2	3	4	5	10. Career Development and Employment Services Center
0	1	2	3	4	5	11. Testing Center
0	1	2	3	4	5	12. Help Center
0	1	2	3	4	5	13. Campus study areas
0	1	2	3	4	5	14. Campus restrooms
0	1	2	3	4	5	15. Athletic facilities
0	1	2	3	4	5	16. College bookstore (facility only)
0	1	2	3	4	5	17. International programs facilities
0	1	2	3	4	5	18. Kennelly Commons (courtyard by the Performing Arts bldg.)
0	1	2	3	4	5	19. Dedicated parking areas
0	1	2	3	4	5	20. Campus signs for buildings, areas, parking, etc.
0	1	2	3	4	5	21. Center at Enumclaw

