

1999 Returning Student Survey Results

Background Information (Respondent Profile)			
B. Age	%	G. How many credits are you taking this quarter at GRCC?	%
20 and under	32.0	Less than 10 credits	24.1
21-24 years old	17.9	10-18 credits	67.4
25-29 years old	11.9	More than 18 credits	8.7
30-39 years old	19.9	N = 432	
40-61 years old	17.7		
62 and over	0.7		
N = 447			
		H. How many quarters have you Attended GRCC?	%
C. Gender	%	3 quarters or less	5.2
Male	30.1	4 to 6 quarters	45.9
Female	69.9	7 to 9 quarters	28.6
N = 408		10 quarters or more	20.3
		N = 444	
D. Are you of Hispanic/Latino Ethnicity?	%	I. How many additional hours per week do you spend on GRCC campus not counting class time?	%
No	96.5	None	23.4
Yes, Mexican, Mexican-American, Chicano	1.6	1-3 hours	38.7
Yes, Puerto Rican	0.2	4-6 hours	20.4
Yes, Cuban, Cuban-American	0.2	7-9 hours	7.2
Yes, Other Hispanic/Latino	1.4	10 hours or more	10.3
N = 431		N = 445	
E. What race do you consider yourself to be?	%	J. Which type of classes do you prefer To attend?	%
African-American	2.2	Morning classes (7 a.m. to 12 p.m.)	66.9
American Indian, Alaskan Native	0.7	Afternoon classes (12 p.m. to 5 p.m.)	7.4
Asian, Pacific Islander	9.2	Evening classes (5 p.m. to 10 p.m.)	19.4
Multiracial	4.1	Weekend classes (Saturday/Sunday)	0.2
Other	3.2	Other/No preference	6.0
White	80.6	N = 432	
N = 412			
F. What type of student do you consider yourself?	%		
Academic transfer student	51.6		
Professional/technical student	33.4		
Developmental/basic skills student	3.2		
High school completion student	0.7		
ESL student	0.5		
Running Start student	5.9		
Other	4.8		
N = 440			

Note: Some totals may not add up to 100% due to rounding.

Background Information (Continued)

K. Do you receive GRCC's class schedule at home via the mail every quarter?		L. Which of the following is the best way to reach you with information about new programs and courses?	
	%		%
No	24.2	Mail directly to my home	79.5
Yes	75.8	Flyers and posters around campus	1.6
N = 443		In-class announcements by my instructor	3.3
		Quarterly class schedule	7.2
		E-mail	7.7
		Telephone call	0.5
		TV or radio advertisements	0.0
		Other	0.2
		N = 430	

Note: Some totals may not add up to 100% due to rounding.

Section II – College Facilities and Services

A. How satisfied are you with the following GRCC services?	Have Not Used	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N
	%	%	%	%	%	%	
1. New student orientation services	50.7	1.4	2.0	20.7	19.8	5.4	444
2. Enrollment services	0.7	2.5	3.4	21.2	49.9	22.3	443
3. Educational planning services	18.6	7.0	13.8	20.8	26.9	12.9	442
4. Financial aid services	46.4	3.4	6.8	12.2	17.6	13.7	444
5. Student employment services	62.6	1.4	3.2	13.3	13.1	6.5	444
6. Student counseling services	68.6	2.0	2.3	12.0	10.2	5.0	443
7. Disability support services	82.8	0.5	0.9	6.3	5.4	4.1	443
8. Student health services	82.7	1.8	0.5	9.0	3.8	2.3	444
9. Student programs	62.5	1.8	1.8	12.0	14.0	7.9	443
10. Library services	7.6	1.8	5.8	17.7	41.9	25.1	446
11. Veterans' services	85.1	0.2	0.5	7.4	2.9	3.8	444
12. Child care services	88.5	0.2	0.7	6.6	1.1	2.9	442
13. Testing/student placement services	12.2	1.8	7.0	31.7	39.1	8.1	442
14. Cafeteria/food services	20.0	9.4	10.5	27.8	24.2	8.1	446
15. Security and parking services	4.5	11.9	18.2	25.6	30.8	9.0	445
16. Multicultural services	78.4	0.5	0.7	10.4	7.9	2.3	444
17. Women's programs	81.8	0.2	0.7	10.0	3.9	3.4	440
18. On-line services	19.4	1.6	3.4	16.0	34.5	25.1	443
19. Project CLASS TRIO	83.2	0.5	0.2	6.4	4.3	5.5	440
20. Bookstore services and operations	1.8	5.0	11.9	22.3	46.2	12.8	444
21. Cashiers services	4.3	1.6	4.0	25.1	48.4	16.6	446

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B. How satisfied are you with the following GRCC facilities?	Have Not Used %	Very Dissatisfied %	Dissatisfied %	Neutral %	Satisfied %	Very Satisfied %	N
1. Classroom facilities	1.4	1.6	6.3	28.3	49.7	12.7	441
2. Instructional computing facilities	27.7	1.4	4.3	19.3	36.3	11.1	441
3. Laboratory facilities	30.1	0.9	5.4	17.4	37.8	8.4	442
4. Vocational trades facilities	70.8	0.5	0.9	12.3	10.5	5.0	439
5. Math Learning Center	46.7	1.3	3.6	18.2	20.2	9.9	445
6. Lindbloom Student Center	4.5	1.4	5.0	25.0	48.9	15.3	444
7. Student health center	83.5	1.1	0.9	7.9	4.1	2.5	443
8. Food services facilities (cafeteria/lunchrooms)	18.6	6.8	8.8	29.6	28.1	8.1	442
9. Holman Library (facility only)	7.0	0.9	2.9	12.8	42.6	33.8	444
10. Career Resources Center	62.1	1.1	2.5	15.4	13.8	5.0	441
11. Testing Center	11.5	0.7	4.7	33.6	38.6	10.8	443
12. Help Center	67.8	1.4	1.1	12.2	11.5	6.1	444
13. Campus study areas	27.1	2.5	7.5	19.5	33.7	9.7	442
14. Campus restrooms	2.0	5.0	12.9	27.5	40.4	12.2	443
15. Athletic facilities	44.6	0.9	2.9	17.2	25.6	8.8	442
16. College bookstore (facility only)	5.2	2.7	6.1	24.6	48.3	13.1	443
17. International programs facilities	83.1	0.2	0.7	8.6	4.5	2.9	443
18. Kennelly Commons	37.5	3.6	8.4	28.9	17.2	4.5	443
19. Dedicated parking areas	16.7	15.5	16.0	27.6	18.0	6.2	438
20. Campus signage	4.9	3.8	11.7	32.5	35.7	11.4	446
21. Center at Enumclaw	83.4	0.7	0.5	5.9	5.0	4.5	440

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Section III – College Experience							
A. How satisfied are you with the following GRCC services?	No Rating Possible %	Very Dissatisfied %	Dissatisfied %	Neutral %	Satisfied %	Very Satisfied %	N
1. Accuracy of college information	5.9	3.2	7.3	24.4	42.1	17.1	439
2. Availability of financial aid information	36.9	6.1	9.3	18.6	17.2	12.0	442
3. General admissions procedures	5.2	0.2	4.3	30.8	44.4	15.0	441
4. College catalog	2.2	0.7	3.1	19.1	49.7	25.2	445
5. Student handbook	8.5	1.1	1.1	26.2	44.6	18.4	446
6. Quarterly class schedule	0.9	1.8	5.2	19.8	49.3	23.0	444
7. Registration procedures on campus	3.8	2.0	5.4	20.9	50.3	17.5	445
8. Telephone registration	20.5	2.5	4.7	15.3	31.8	25.2	444
9. Variety of courses offered each quarter	2.0	4.5	20.4	24.0	37.4	11.6	441
10. Availability of courses at times wanted	1.6	9.9	32.9	23.9	25.2	6.5	444
11. Availability of faculty advisor	20.8	4.5	9.3	23.5	26.7	15.2	442
12. Quality of info. provided by faculty advisor	22.1	4.3	8.6	23.9	24.4	16.7	443
13. Availability of educational planners	23.4	6.6	11.1	24.9	24.7	9.3	441
14. Quality of info. provided by ed. planners	23.2	9.8	11.4	24.3	22.3	9.1	440
15. Flexibility to design own program of study	15.9	2.3	7.0	25.5	36.1	13.2	440
16. Availability of transfer workshops	56.4	2.0	5.9	17.3	13.0	5.5	440
17. Quality of instruction	2.3	1.8	5.4	20.6	49.7	20.2	441
18. Class size	0.9	0.7	1.8	16.6	50.0	30.0	446
19. Out-of-class availability of instructors	9.7	3.6	8.1	24.4	35.5	18.6	442
20. Preparation received for future occupation	8.6	2.5	7.0	26.9	37.8	17.2	442

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Section III – College Experience (Continued)

21. Library collection	19.3	7.5	11.6	23.6	28.3	9.8	441
22. Library technology	12.4	2.3	5.9	20.8	36.3	22.3	443
23. Library staff assistance	15.5	3.2	7.4	20.3	34.2	19.4	444
24. Adequate accommodations for students with disabilities	76.5	0.5	1.6	5.0	10.5	5.9	438
25. Grading system and policies	2.5	2.0	5.2	27.3	49.9	13.1	443
26. College Web page	19.8	1.4	3.6	22.5	36.4	16.4	440
27. Assistance provided by non-teaching staff	33.3	1.6	3.8	22.6	27.6	11.1	442
28. Assistance provided by instructors	3.9	1.8	3.4	20.2	49.2	21.5	441
29. Concern for you as an individual	4.1	3.6	8.2	27.3	36.6	20.2	440
30. Support for an ethnic and diverse atmosphere on campus	44.8	2.0	3.0	17.7	20.9	11.6	440
31. Multicultural services outreach efforts	71.4	1.4	2.0	10.7	8.8	5.7	441
32. Purposes for which student activities fees are used	29.6	5.4	9.7	36.4	14.7	4.1	442
33. Opportunities for involvement in college activities	29.2	2.3	5.2	27.8	26.0	9.5	442
34. Opportunities for student employment	45.7	2.3	4.1	23.3	16.1	8.6	442
35. Access to GRCC on-line services from home	24.9	1.8	3.2	16.5	30.4	23.1	437
36. Distance education course offerings	54.5	1.8	5.2	16.5	14.5	7.5	442
37. College media	37.3	3.2	6.3	27.4	14.9	10.9	442
38. Student government	56.7	1.6	2.3	26.5	7.7	5.2	441
39. Personal security/safety on campus	7.0	4.5	7.4	29.1	36.7	15.3	444
40. General condition of buildings and grounds	2.5	0.7	9.0	24.4	46.4	17.0	442

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Section V – Progression with Your Education

A. To what extent do you think you have made progress in each of the following during your time at GRCC?	Very Little %	Some %	Quite a Bit %	Very Much %	N
1. Developing problem-solving skills	6.4	35.4	39.3	18.9	438
2. Developing my creativity and generating original ideas	7.8	38.0	34.8	19.4	434
3. Learning to think critically and to reason	4.1	28.3	42.1	25.5	435
4. Effectively using technology	11.7	32.1	27.8	28.4	436
5. Speaking more effectively	12.0	32.8	34.6	20.6	433
6. Improving my writing skills	9.8	28.8	35.8	25.6	438
7. Becoming a more effective member in a multi-cultural society	26.5	32.9	25.4	15.2	422
8. Developing leadership skills	21.2	34.6	29.0	15.2	434
9. Understanding and applying math concepts and statistical reasoning	19.4	32.3	32.3	15.9	433
10. Drawing conclusions after weighing evidence, facts, and ideas	9.7	29.7	39.4	21.2	434
11. Improving my ability to learn on my own	6.0	23.4	35.6	34.9	435
12. Taking responsibility for my own behavior and action	13.7	20.2	30.2	35.8	430
13. Learning to use the library and other information resources	19.8	29.8	26.5	24.0	430

Note: Some totals may not add up to 100% due to rounding.

Section V – Progression with Your Education (Continued)

B. What is your overall impression of the quality of education at GRCC?		C. If you could start college over, would you choose GRCC?	
	%		%
Excellent	13.6	Definitely yes	40.0
Above average	45.7	Probably yes	48.7
Average	36.8	Probably no	8.1
Below average	3.7	Definitely no	3.2
Inadequate	0.2		
N = 435		N = 433	

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