



# Student Information Change Request

[Financial Aid Website](#)

Phone: 253-288-3392

[Financial Aid Zoom Lobby](#)

Email: [finaid@greenriver.edu](mailto:finaid@greenriver.edu)

It is the student's responsibility to follow-up with the Financial Aid Office to make sure that their information is up-to-date and accurate. Incorrect information can lead to delays or prevent students from receiving aid. Please be aware that to update names in the financial aid system, official documentation of the student's name change must be provided to our office. If students do not have official documentation to support their name change, [students can identify an alternative or preferred name](#) which will be attached to their student records.

## Student Information

Last Name (Previous if seeking to have name updated)

First Name (Previous if seeking to have name updated)

Social Security Number, ITIN, or WASFA ID Number

[ctcLink ID #](#)

What Information Are You Requesting to Have Updated?	Information/Documentation Needed
<input type="checkbox"/> Name	-Social Security Card showing new name -Current government-issued photo ID (ex. Driver's license, state ID, passport, etc.)
<input type="checkbox"/> Home Address	Street Address:  City/Town:  State:  Zip Code:
<input type="checkbox"/> Email Address	New personal email address:
<input type="checkbox"/> Phone Number	New phone number:

After submitting this form, students must directly contact [BankMobile](#), the third-party vendor that processes students' financial aid disbursements, to ensure their contact information is up-to-date and prevent any delays in receiving their aid. Students can directly contact BankMobile by phone at 1-877-327-9515. In addition, students should [update their contact information and address with the Office of the Registrar](#).

## Certification and Signature

I certify that the information provided in this application and other financial aid documents is true and correct to the best of my knowledge. I understand that purposely giving false or misleading information may result in fines, imprisonment, or both.

Student Signature

Date

*Typed signatures will not be accepted. Signatures must be drawn electronically or signed with a pen.*

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