

# Registration Information

## REGISTER NOW—IT'S EASY!

- ◆ Register online at [www.wetrc.org/wow](http://www.wetrc.org/wow)
- ◆ Register by phone at 253-288-3369
- ◆ FAX your registration to 253-288-3475

## LOW \$250 REGISTRATION FEE

Register and pay by March 2, 2018 to qualify for the low, advance registration fee of \$250.00.

*Thanks to all of the volunteers who contribute to make the WOW a success!*

## YOUR REGISTRATION FEE INCLUDES

- ◆ Ability to attend all technical sessions
- ◆ Continuing Education Units (CEU)
- ◆ Certificate of Completion
- ◆ Morning and afternoon refreshments
- ◆ Exhibitor **reception** on Monday and educational displays
- ◆ Tuesday and Wednesday **lunch**
- ◆ Door-prize drawings

## LODGING

For your convenience, rooms have been blocked at Hotel Murano, Holiday Inn Express Suites and Best Western hotels. Special room rates are available for WOW attendees. Visit the WOW web page at [www.wetrc.org/wow](http://www.wetrc.org/wow) for a direct link. For the best choice of rooms, make your reservation early!

## REGISTRATION CHECK-IN

Check in and pick up your registration packet at Hotel Murano. The registration table will be open during the following hours:  
Monday—8:30 am to 4:30 pm  
Tuesday—7:00 am to 4:00 pm  
Wednesday—7:00 am to 4:00 pm

## NEED INFORMATION OR HAVE QUESTIONS?

**WOW Registration Questions:**

Call 253-288-3369

**Other WOW Questions:**

Call 253-288-3374 or [wetrc@greenriver.edu](mailto:wetrc@greenriver.edu)

Register and pay by  
March 2, 2018  
for the low registration fee of \$250!

Green River College  
Washington Environmental Training Center (WETRC)  
12401 SE 320th Street MS/WV  
Auburn WA 98092-3622



March 26-28, 2018



40th Annual

**Washington Operator Workshop**

*Hotel Murano*  
*Tacoma, Washington*

Sponsored by:  
*Washington Environmental Training Center (WETRC)*



Hotel Murano in Tacoma, Washington will host the 40th Annual Washington Operator Workshop—the biggest and best technical workshop in the Pacific Northwest designed for waterworks and wastewater professionals.

#### PLANNED BY OPERATORS FOR OPERATORS

The operators and utility managers on the WOW Program Committee know that you expect the **best value for your training dollar**. They've designed a technical program with a variety of relevant sessions. You're sure to find topics to meet your training needs!

#### EARN CONTINUING EDUCATION UNITS (CEU)

Customize your workshop schedule and earn 0.1 CEU per hour of training, up to a **maximum of 2.1 CEU**.

#### EXHIBITOR DISPLAY

**Monday**—11:30 am to 6:00 pm

Attend the **exhibitor reception** from 4:30-5:30 pm

**Tuesday**—8:00 am to 1:00 pm

Have **lunch with the exhibitors** at noon.

**Prize Drawings**—Exhibitors will draw winning tickets for their prize donations during display hours. You must be present to win!

#### SESSION HIGHLIGHTS

**Pre-Conference Workshop/Utility Tours**—For those of you arriving early, we will have pre-conference tours of local facilities and a pre-conference workshop.

Pre-registration is **required** and space is limited.

**Concurrent Tracts of Training**—We will have at least three sessions going on at once giving you the ability to tailor your training to your needs.

#### 40TH ANNIVERSARY CELEBRATION!

Save the date and plan to join our team in celebrating 40 years of **WOW** success. Evening reception will be at Hotel Murano on Tuesday, March 27, 2018.

Details to follow in an email to special guests and paid attendees.

### MONDAY, MARCH 26

#### Pre-Conference W/WW Utility Tours

9:00 am-Noon

#### Pre-Conference Workshop:

- Proper Installation, Care and Maintenance of Online Analyzers

1:00-2:00 pm

**Opening Session** - Workforce Challenges/Opportunities - Apprenticeship Programs

#### Session Topics:

- Metering Analytics
- Beyond Efficiency: Incorporating Sustainability Into Public Water Projects
- Tertiary Treatment Methods
- Large Diameter Well Rehab - Case Study
- Magnetic Meter Trends and Applications
- Microbiology Indicator, Troubleshooting and Corrective Action/Factors Affecting Dispersion of Activated Sludge Floc

4:30-5:30 pm

**Exhibitor Reception**

5:30-6:30 pm

**Evening Session**

### TUESDAY, MARCH 27

#### Session Topics:

- Marijuana and Cross Connection
- Standard Operating Procedures
- Fat, Oil and Grease in Pretreatment
- Obtaining a Temporary Additional Point of Water Withdraw in a Shifting Regulatory Environment
- Ozone 101
- Activated Sludge Floc Structure Affects Membrane Following in MBRs
- Pressure Station Design, Maintenance and Troubleshooting
- Screening
- Brightwater Odor Control

Noon-1:00 pm

**Lunch with Exhibitors**

#### Session Topics:

- Unregulated Contaminant Monitoring Rule 4
- Reclaiming Water in the Evergreen State: Operationalizing Polycentricity within Institutional Analysis Framework - Creating a Brighter Water Future for Generations to Come
- Phosphorus Removal
- Low Salt Hypo
- Cross Connection Control for Reclaimed Water
- Wastewater Operator Certification Update
- Water Operator Certification Update
- Calibrating Metering Pumps
- Activated Sludge

### WEDNESDAY, MARCH 28

#### Session Topics:

- Hydrogeology 101
- Coagulation and Flocculation
- Methane Scrubbing
- Lead Issues
- Guess What? You're a Project Manager. Want to Be Better at It?
- Total Maximum Daily Loads
- Preparing for Sanitary Survey and Revised Total Coliform Rule with Case Studies
- Asset Management
- Biological Nutrient Removal

Noon-1:00 pm

**Lunch Reception**

#### Session Topics:

- Emergency Crisis Communication
- Reclaimed Water Rule
- Lessons Learned from Plant Failures
- Performance Based Training
- Data Integrity - Chlorine Monitoring
- Aeration
- Emergency Funding Response
- Earthquake Early Warning System
- Digester Recirculation

#### ACTIVITIES

**MONDAY/Exhibitor Reception**—Spend time before the evening technical session learning more about the products and services available from WOW exhibitors.

**TUESDAY/Lunch With Exhibitors**—Pick up your lunch, visit with the exhibitors, check your ticket one last time to see if you're the lucky winner of an exhibitors' prize.

**WEDNESDAY/Lunch and Door Prizes**—Enjoy the complimentary lunch and be eligible to win one of many door prizes.

**We reserve the right to make program changes.**