<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Office Hours</th>
<th>Bus Routes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auburn</td>
<td>2704 'I' Street NE</td>
<td>Monday-Friday 8:30am-5pm</td>
<td>MT 910, MT 180</td>
</tr>
<tr>
<td>Enumclaw</td>
<td>1335 Cole Street</td>
<td>Monday-Friday 8:30am-5pm</td>
<td>MT 186</td>
</tr>
<tr>
<td>Federal Way</td>
<td>1336 S 336th Street</td>
<td>Monday-Friday 8:30am-5pm</td>
<td>MT 903</td>
</tr>
<tr>
<td>Kent</td>
<td>325 West Gowe Street</td>
<td>Monday-Friday 8:30am-5pm</td>
<td>MT 910, MT 180</td>
</tr>
<tr>
<td>Des Moines</td>
<td>26401 Pacific Hwy S.</td>
<td>Monday-Friday 8:30am-5pm</td>
<td>Rapidride A</td>
</tr>
<tr>
<td>Renton</td>
<td>221 Wells Ave. South</td>
<td>Monday-Friday 8:30am-5pm</td>
<td>MT 280, MT 105, MT 110, MT 143, MT 167, MT 169, MT 240, MT 342, MT 907, MT 908, MT 909</td>
</tr>
</tbody>
</table>
HealthPoint

You can see the doctor, visit the dentist, get an acupuncture treatment, talk with a counselor, and even pick up a prescription – all in one stop.

- **HealthPoint Auburn**  
  Medical (253) 735-0166  
  Dental (253) 804-8713  
  Pharmacy (877) 233-0246

- **HealthPoint Auburn North**  
  Medical (253) 351-3900  
  Pharmacy (877) 233-0246

- **HealthPoint Bothell**  
  Medical (425) 486-0658  
  Dental (425) 424-6350  
  Pharmacy (877) 233-0246

- **HealthPoint Federal Way**  
  Medical (253) 874-7634  
  Dental (253) 874-7646  
  Pharmacy (877) 233-0246

- **HealthPoint Kent**  
  Medical (253) 852-2866  
  Dental (253) 796-4071  
  Pharmacy (877) 233-0246

- **HealthPoint Midway**  
  Medical (206) 870-3590  
  Dental (206) 870-3600  
  Pharmacy (877) 233-0246

- **HealthPoint Redmond**  
  Medical (425) 882-1697  
  Dental (425) 883-8000  
  Pharmacy (877) 233-0246

- **HealthPoint Renton**  
  Medical (425) 226-5536

- **HealthPoint SeaTac**  
  Medical (206) 277-7200  
  Dental (206) 277-7200  
  Pharmacy (877) 233-0246

- **HealthPoint Tukwila**  
  Medical (206) 439-3289  
  Dental (206) 839-3600  
  Pharmacy (877) 233-0246

- **HealthPoint Evergreen Campus**  
  Medical (206) 835-2615

- **HealthPoint Tyee Campus**  
  Medical (206) 277-7210
Sound Mental Health

Sound Admissions staff are available 8 a.m. to 5 p.m. Monday through Friday (excluding major holidays) to answer questions and assist in completing your phone registration for:
Mental Health Counseling and Case Management, and/or
Addiction Assessments & Treatment
Sound Walk-In Hours and Locations

Sound offers Walk-In enrollment hours for adults with King County Medicaid. For questions about eligibility, please call Sound Admissions at (206) 302-2300.

SOUND’S WALK-IN MENTAL HEALTH ENROLLMENT HOURS FOR ADULTS WITH MEDICAID

<table>
<thead>
<tr>
<th>Site</th>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
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</thead>
<tbody>
<tr>
<td>Auburn 4240 Auburn Way N</td>
<td>8:30-noon</td>
<td>8:30-noon</td>
<td>8:30-noon</td>
<td>8:30-noon</td>
<td>8:30-noon</td>
</tr>
<tr>
<td>Bellevue/Rainbow Creek 14270 NE 21st St</td>
<td>8:30-noon</td>
<td>8:30-noon</td>
<td>8:30-noon</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Seattle/Capitol Hill 1600 E Olive St</td>
<td>8:30-noon</td>
<td>8:30-noon</td>
<td>8:30-noon</td>
<td>8:30-noon</td>
<td>8:30-noon</td>
</tr>
<tr>
<td>Tukwila 6100 Southcenter Blvd 2nd Floor</td>
<td>8:30-noon</td>
<td>8:30-noon</td>
<td>8:30-noon</td>
<td>8:30-noon</td>
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</table>

SOUND’S WALK-IN ADDICTION ASSESSMENT FOR ADULTS WITH MEDICAID

<table>
<thead>
<tr>
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<td></td>
</tr>
</tbody>
</table>

For more information about starting services, please call Sound Admissions (206) 302-2300.
Sound is an approved provider for Medicaid/Apple Health, Medicare, and many commercial health plans. It is helpful to have your Provider One Client ID and insurance plan information available when you call so that Admissions staff may assist in determining your eligibility for services.
Phone: (206) 302-2300
Fax: (206) 302-2310
Important Information:

- Notice of Health Information Practices at Sound
- Sound serves people of all ages.
- Professional staff in our Access Center will assist with insurance, benefits and eligibility.
- Clients have access to a pharmacy at Genoa, a QoL Healthcare Company at some of our locations.
MultiCare Behavioral Health Access Center

How to Reach Us
From older adult care to therapies for young children, one call to our Access Center is all it takes to receive services at MultiCare Behavioral Health. We also offer a walk-in assessment clinic for patients who receive Medicaid benefits.
Our crisis line is available around the clock and offers immediate support to people in crisis.
MultiCare Behavioral Health Access Center
Our Access Center quickly connects clients with much-needed mental health services.

You can reach the Access Center by calling 888-445-8120, Monday through Friday between 8am and 4:30pm.

Walk-In Assessment Clinic
We are the only provider in the area that offers a walk-in assessment clinic for adults and children receiving Medicaid benefits. The specialists at the walk-in clinic offer in-person mental health assessments on a first-come, first-served basis.

The walk-in assessment clinic is open Monday, Wednesday and Friday, 9am to 4:30pm at:
MultiCare Behavioral Health
325 East Pioneer Avenue
Puyallup, WA 98372

What to Expect
When you call our Access Center, or visit the walk-in assessment clinic, be sure to have the following information available:
Insurance card
List of medications
Information about the family members you live with
Contact information
Brief explanation of the symptoms or feelings you are experiencing
Brief description of any mental health issues you or your family members have experienced in the past
Guardianship papers if you are calling on behalf of a foster child
During an assessment, either in person or over the phone, we ask basic questions and use this information to determine which services you may need:
We may be able to make your first appointment with a state-certified mental health specialist during your initial assessment.
If not, you can expect to receive a follow-up call to schedule an appointment within 48 hours.
If you are in need of services not available at MultiCare, we will give you a referral to another provider.

Crisis Services
The crisis line is available around the clock and offers immediate support to people in crisis.
A mental health crisis happens when a person experiences a serious emotional disturbance. Even though this is non-life threatening, people in crisis need immediate help to prevent their situation from getting worse or becoming an emergency.
People experiencing a mental health crisis may:
Appear disoriented and out of touch with reality
Have difficulty performing normal functions, such as speaking or sitting still
Feel agitated or deeply upset and unable to be calmed
Talk about hurting themselves or others
Display highly unusual behavior
This is a free service. If you or someone you know is in mental health crisis, please call:

The Pierce County Crisis Line at 800-576-7764 (TTY 886-353-7180) if you live in Pierce County
The King County Crisis Line at 866-427-4747 (TTY 206-461-3219) if you live in King County

Contact Us
Our services are available in convenient locations throughout Pierce and South King counties.

Outpatient and Specialty Services
Call 888-445-8120 to make an appointment

Adolescent Inpatient Behavioral Health
Call the referral intake number at 253-403-0556

Adult Inpatient Psychiatric Care
Monday-Friday, 8am to 6pm
253-545-2336
After hours and weekends
253-545-2050

Geriatric Psychiatric Care
Monday-Friday, 8am to 4:30pm
253-545-2336
After hours and weekends
253-545-2813

Navos Services
Monday-Friday, 9am to 5pm
206-248-8226
Navos 24-hours crisis line
866-427-4747